Public Services Council
Minutes
March 29, 2006

Members Presents: Joe Aufmuth, Rich Bennett, Robena Cornwell, Lori Driscoll, Carol Drum, Michelle Foss, LeiLani Freund, Ann Lindell, Iona Malanchuk, Tom Minton, Patrick Reakes, Jana Ronan, Colleen Seale, Jan Swanbeck, Carol Turner, and Mil Willis.

Members Absent: Pam Cenzer, Barbara Hood, Richard Phillips and Ben Walker.

Guest: Matthew Daley

Moderator: Betsy Simpson

1. Computer Use Policy – Matthew Daley
   • Document is out of date and is in the process of being updated to reflect things such as the recreational use restrictions. See attached drafted revision. Draft will be finalized to reflect discussion and posted on the website.

2. Public Services Technical Support Task Force – Carol Drum
   • This committee has completed its report with recommendations. See attached document.
   • There was some discussion regarding the recommendation for time dedication of 25%, namely that this could be difficult for smaller branches to achieve and maintain. The suggestion was made that perhaps persons having this 25% status could be shared amongst the smaller branches, instead of having someone on their staff with that 25% designation solely (i.e. having a certain number of workstations each person would be responsible for, etc.).
   • The question was raised about how this would fit in with the changes coming for centralization of computer support from the University, and it was the task force’s feeling that a lot of the changes that we need now are not necessarily time pressing in the grand scheme or likely to be initial actions of the centralized IT, so it would be most beneficial to push forward with recommendations and changes until the effects of the centralization are upon the libraries.
   • The Task Force was asked to draft the description for the public services systems position recommended. A first draft is being discussed by that group.

3. Item Status Code Changes – Lori Driscoll
   • There has been discussion by other groups (namely the A-Team) regarding the included displayed information/special codes that indicate to patrons and staff in the catalog that items are no longer on the shelf, but are also not off-site, but rather in process.
   • Different suggestions have been made by different areas, but it was the consensus that rather than starting out with so many codes, it would be better to start with one simple (yet descriptive to both staff and patrons) code and revisit the issue once in use.
4. **Library Goals – Carol Turner**
   - Carol T. asked committee members if there were items that should be listed in the 2006/2007 Library Goals that are not currently reflected. The following suggestions were made:
     - Acknowledgement of the Public Services Computer implementing recommendations of report.
     - How to get users to utilize available technological tools of the “Virtual Library” and refresh the image of the library’s usefulness to patrons with the opening of Library West.
     - What direction the libraries will want to go regarding personnel, as there is going to be a large turnover in management level positions over the next year with so many people retiring.

5. **Reports & Updates**
   a. **New Titles list – Rich Bennett**
      Search screen has been modified by FCLA. Records that are new are being coded in such a way that they can form another logical base: “New Titles” – everything that has come in over the last 10 – 20 days. There will be a description and opportunity for feedback sent out later today (3/29).
      - This will be tested with the staff prior to being posted publicly.
   b. **SFX and Google Scholar – Rich Bennett**
      Not yet set up for UF but should be available soon.
      - The question of how remote users would utilize this function was raised and the response was that users would either need to come in through the VPN or be logged into the proxy first.
   c. **OPAC Committees Update – Rich Bennett**
      SUL-Level PSPC has OPAC subcommittee is beginning to be active again and has revisited the charge. There are two different paths that they are going to be looking at:
      1. What is possible within the product that ExLibris provides us? At NCSU, they have a Sirsi catalog and Endeca and have been able to provide an OPAC that is much more desirable in general. It is a strong suggestion that UF monitor this (example at NCSU) to see if it is the kind of thing that would work for us. ExLibris is developing its Primo product for release this summer. We need to be looking at what we can actually do with what is inherent in the Alpeh because there are limits.
      2. Each SUL currently has separate sets of files. SUL group will investigate what is possible to make recommendations for local choices. One meeting has been held and there will be another soon. First meeting consisted largely of background information.
      Added to the committee charge is to monitor more global activity for OPAC.
   d. **Other Updates**
      - Library 2.0 Conference – Lei Lani Freund
        - Endeca program was looked at.
- One of the main topics of discussion was the change amongst the student community.
- LeiLani will be bringing ideas to committees/groups in the near future.

- New telephone system: Robena Cornwell
  There needs to be some sort of procedure in place. There was a message left asking for retrieval of several books.

- The suggestion was made to investigate the possibility of desktop delivery. There are other areas around the country that offer this service, for a delivery fee per item. What kind of cost would be affiliated with this?

- Library West Update: Bill Covey is working on a schedule for Library West moves.