

Public Service Statistics

Reference Questions

Service Unit	July 2008				August 2008				September 2008				Total	
	7/1-7/5	7/6-7/12	7/13-7/19	7/20-7/26	7/27-8/2	8/3-8/9	8/10-8/16	8/17-8/23	8/24-8/30	8/31-9/6	9/7-9/13	9/14-9/20		9/21-9/27
Access Support	36	27	21	23	49	71	30	15	34	33	69	46	61	515
AFA	38	22	39	23	28	14	12	10	190	58	62	58	78	632
Documents	8	21	31	17	23	23	15	20	31	23	27	17	29	285
Education	20	18	22	31	39	37	5	8	50	44	51	63	50	438
Library West	162	226	196	236	127	71	14	33	352	255	281	152	473	2578
Journalism	10	13	13	19	9	9	3	6	20	19	31	67	37	256
Latin American Coll.	27	57	44	48	27	34	29	22	86	48	89	78	76	665
Maps	12	9	29	14	15	35	40	11	27	49	20	43	24	328
Marston	53	289	219	281	185	258	111	151	357	203	250	431	246	3034
Music	17	56	39	46	50	34	12	17	75	61	65	65	44	581
Special Collections	166	244	166	141	128	154	55	2	21	16	92	55	114	1354
Total	549	982	819	879	680	740	326	295	1243	809	1037	1075	1232	####

Service Unit	October 2008				November 2008				December 2008				Total	
	9/28-10/4	10/5-10/11	10/12-10/18	10/19-10/25	10/26-11/1	11/2-11/8	11/9-11/15	11/16-11/22	11/23-11/29	11/30-12/6	12/7-12/13	12/14-12/20		12/21-12/27
Access Support	33	80	41	40	62	75	14	25	8	22	4	11	0	415
AFA	87	101	120	154	122	96	80	95	32	99	154	24	0	1164
Documents	35	54	40	33	37	29	34	21	10	36	23	11	3	366
Education	49	56	47	62	46	89	37	71	24	38	28	20	11	578
Library West	302	266	163	281	242		11	361	254			6		1886
Journalism	39	29	24	15	21	11	19	19	7	13	9	6		212
Latin American Coll.	84	83	80	68	112	99	78	93	58	75	86	41	5	962
Maps	21		42	29	34	39	19	17	16	11	26	4	6	264
Marston	289	265	368	157	179	166	281	201	79	205	283	104	4	2581
Music	61		49	43	76	35	63	37	26	32	50	20	1	493
Special Collections	27	34	236	193	161	178	141	48	210	164	198	16		1606
Total	1027	968	1210	1075	1092	817	777	988	724	695	861	263	0	####

Service Unit	January 2009				February 2009				March 2009				Total	
	12/28-1/3	1/4-1/10	1/11-1/17	1/18-1/24	1/25-1/31	2/1-2/7	2/8-2/14	2/15-2/21	2/22-2/28	3/1-3/7	3/8-3/14	3/15-3/21		3/22-3/28
Access Support	0	66	0	45	0	0	0	0	2	0	0	0	1	114
AFA	0	0	94	105	88	86	58	136	67	48	22	64	72	840
Documents	0	29	18	12	32	34	28	21	37	21	11	20	32	295
Education	0	31	18	54	35	53	54	57	42		15	29	35	423
Library West	0	177	267	143	123	125	172	158	234	84	10	166	160	1819
Journalism	0	10	9	62	72	27	40	18	18	26	3	20	21	326
Latin American Coll.	0	42	61	43	56	64	77	74	75	81	28	72	105	778
Maps	0	37	50	57	39	36	21	34	25	26		17	32	374
Marston	0	189	278	285	293	215	255	100	122	225	90	77	85	2214
Music	0	25		36	57	40	39	27	33	51	19	36	43	406
Special Collections	0	114	194	2	197	221	132	195	186	209	150	133	184	1917
Total	0	720	989	844	992	901	876	820	841	771	348	634	770	9506

Service Unit	April 2009				May 2009				June 2009				Total	
	3/29-4/4	4/5-4/11	4/12-4/18	4/19-4/25	4/26-5/2	5/3-5/9	5/10-5/16	5/17-5/23	5/24-5/30	5/31-6/6	6/7-6/13	6/14-6/20		6/21-6/27
Access Support	0	1	0	1	0	0	0	0	0	0	0	0	0	2
AFA	58	66	68	52	30	0	38	46	27	26	22	19	13	465
Documents	31	26	21	20	15	13	13			9	14	17	13	192
Education	38	46	51	46	24	8	34	36	34	24	33	23	11	408
Library West	333	195	107	116	53	13	44		48	48	47	26	8	1038
Journalism	25	15	13	10	12	9	10	4	11	12	13	7	0	141
Latin American Coll.	92	93	94	109	43	36	44	33	19	22	34	26	11	656
Maps	25	38	24	17			17	1	23	23	16	4	15	203
Marston	266	162	228	178	131	19	92	79	36	52	85	32	40	1400
Music	44	50	31	33	26	19		18	18	17	20	50	15	341
Special Collections	175	169	152	147	128	103	88	125	86	160	99	127	72	1631
Total	1087	861	789	729	462	220	380	342	302	393	383	331	198	6477

Public Service Statistics

Other Transactions

Service Unit	July 2009				August 2009				September 2009				Total	
	7/1-7/5	7/6-7/12	7/13-7/19	7/20-7/26	7/27-8/2	8/3-8/9	8/10-8/16	8/17-8/23	8/24-8/30	8/31-9/6	9/7-9/13	9/14-9/20		9/21-9/27
Access Support	75	51	98	63	62	78	46	50	119	24	52	48	59	825
AFA	86	38	64	66	50	30	20	14	294	84	104	108	166	1124
Documents	52	42	64	49	45	84	33	56	109	90	90	112	116	942
Education	97	113	103	107	121	83	21	18	127	117	112	142	123	1284
Library West	509	697	523	516	413	292	244	344	966	726	741	629	1014	7614
Journalism	36	36	38	49	31	28	30	20	106	82	137	80	71	744
Latin American Coll.	5	27	12	3	8	19	18	8	52	29	39	18	55	293
Maps	8	4	9	3	8	22	41	6	29	17	17	24	28	216
Marston	119	454	379	384	244	381	193	197	508	250	274	174	250	3807
Music	71	102	59	73	50	62	35	31	134	116	115	106	106	1060
Special Collections	1	0	0	0	0	0	1	0	0	0	0	0	0	2
Total	1059	1564	1349	1313	1032	1079	682	744	2444	1535	1681	1441	1988	####

Service Unit	October 2009				November 2009				December 2009				Total	
	9/28-10/4	10/5-10/11	10/12-10/18	10/19-10/25	10/26-11/1	11/2-11/8	11/9-11/15	11/16-11/22	11/23-11/29	11/30-12/6	12/7-12/13	12/14-12/20		12/21-12/27
Access Support	66	58	86	64	77	78	93	103	35	118	111	120	23	1032
AFA	194	187	152	237	192	98	122	144	90	135	162	68	0	1781
Documents	98	128	91	93	86	60	62	78	58	116	59	53	16	998
Education	115	128	110	102	115	167	90	120	64	84	106	62	22	1285
Library West	666	647	503	622	567	72	780	640	26	26	26	26	26	4523
Journalism	77	83	80	40	56	54	43	43	20	65	46	25	0	632
Latin American Coll.	31	20	13	12	13	5	7	53	11	8	13	3	2	191
Maps	16	35	20	44	23	20	17	12	36	36	12	12	12	283
Marston	270	269	241	201	176	151	235	227	76	191	251	113	4	2405
Music	105	85	99	127	60	79	74	63	86	103	89	12	0	982
Special Collections	2	0	0	0	1	0	0	0	0	0	0	0	0	3
Total	1640	1520	1396	1490	1454	696	823	1639	1069	839	887	571	0	####

Service Unit	January 2010				February 2010				March 2010				Total	
	12/28-1/3	1/4-1/10	1/11-1/17	1/18-1/24	1/25-1/31	2/1-2/7	2/8-2/14	2/15-2/21	2/22-2/28	3/1-3/7	3/8-3/14	3/15-3/21		3/22-3/28
Access Support		49	154	96	49	112	147	116	135	73	136	82	60	1209
AFA	0	0	166	224	94	122	82	128	88	100	27	96	100	1227
Documents	0	57	57	58	74	79	66	84	60	58	31	71	86	781
Education	0	96	103	108	95	102	105	97	98	25	76	76	71	976
Library West		342	431	355	297	359	363	388	543	226	19	381	365	4069
Journalism	0	47	47	37	48	67	43	44	46	29	9	50	42	509
Latin American Coll.	0	5	23	23	12	47	18	11	11	23	11	26	11	221
Maps		27	36	32	34	37	29	22	50	19		12	25	323
Marston	0	212	170	123	189	122	142	182	134	170	38	114	104	1700
Music		65	85	107	94	121	84	85	61	26	60	106	894	
Special Collections	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	0	900	1187	1141	999	1141	1116	1156	1250	759	322	968	970	####

Service Unit	April 2010				May 2010				June 2010				Total	
	3/29-4/4	4/5-4/11	4/12-4/18	4/19-4/25	4/26-5/2	5/3-5/9	5/10-5/16	5/17-5/23	5/24-5/30	5/31-6/6	6/7-6/13	6/14-6/20		6/21-6/27
Access Support	54	46	112	119	116	127	134	150	126	118	104	137	118	1461
AFA	75	82	110	134	50	24	62	56	35	54	45	36	19	782
Documents	82	93	76	96	77	50	88	68						562
Education	82	94	83	73	52	41	63	81	76	60				705
Library West	166	318	411	265	103	40	138	99	123					1663
Journalism	44	39	33	46	24	16	28	18	17	24	16	20	5	330
Latin American Coll.	78	27	15	14	9	7	15	14	10	4	15	12	17	237
Maps	50	29	27			12	12	21	11	14				176
Marston	179	357	646	702	120	39	110	87	35	68				2343
Music	76	78	74	101	60	55		48	24	45				561
Special Collections	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	886	1163	1587	1550	611	411	650	475	433	510	180	205	159	8820

Public Service Statistics

In-House Circulation

Service Unit	July 2009				August 2009				September 2009				Total	
	7/1-7/5	7/6-7/12	7/13-7/19	7/20-7/26	7/27-8/2	8/3-8/9	8/10-8/16	8/17-8/23	8/24-8/30	8/31-9/6	9/7-9/13	9/14-9/20		9/21-9/27
Access Support	416	572	572	732	772	662	0	0	0	0	0	0	0	3726
AFA	51	60	55	34	45	0	0	4	45	87	77	82	72	612
Documents	56	47	45	68	54	68	49	41	80	79	86	104	107	884
Education	24	80	51	43	41	43	12	14	30	10	21	46	43	458
Library West	0	0	0	0	0	0	581	265	483	588	696	717	765	4095
Journalism	0	7	6	7	4	10	0	0	6	2	2	0	6	50
Latin American Coll.	51	64	63	54	53	53	51	51	96	85	104	108	111	944
Maps	66	420	401	610	0	112	106	247	84	116	87	112	253	2614
Marston	180	277	269	246	251	206	75	58	187	405	620	629	574	3977
Music	121	342	216	358	426	18	10	12	91	210	355	475	307	2941
Special Collections	126	114	205	169	109	75	67	103	205	347	300	154	199	2173
Total	1091	1983	1883	2321	1755	1247	951	795	1307	1929	2348	2427	2437	####

Service Unit	October 2009				November 2009				December 2009				Total	
	9/28-10/4	10/5-10/11	10/12-10/18	10/19-10/25	10/26-11/1	11/2-11/8	11/9-11/15	11/16-11/22	11/23-11/29	11/30-12/6	12/7-12/13	12/14-12/20		12/21-12/27
Access Support	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AFA	111	123	185	308	312	120	245	510	216	270	301	105	0	2806
Documents	98	123	118	76	115	122	93	86	37	91	84	53	19	1115
Education	45	35	50	45	36	84	29	31	15	59	12	32	2	475
Library West	884	1129	734	820	878	736	728	1103	595	917	1220	729	288	####
Journalism	4	1	7	1	13	4	10	10	8	0	2	0	0	60
Latin American Coll.	105	108	106	96	120	123	108	126	94	120	123	98	9	1336
Maps	22	201	282	247	115	272	0	13	228	117	11	12	1520	
Marston	411	450	350	340	462	400	321	362	90	369	343	69	70	4037
Music	376	293	221	274	374	280	185	431	203	306	46	6	2995	
Special Collections	127	152	295	253	40	115	77	0	202	66	128	5	1460	
Total	2183	2121	2339	2442	2497	2193	2163	2413	1701	2323	2636	1148	0	####

Service Unit	January 2010				February 2010				March 2010				Total	
	12/28-1/3	1/4-1/10	1/11-1/17	1/18-1/24	1/25-1/31	2/1-2/7	2/8-2/14	2/15-2/21	2/22-2/28	3/1-3/7	3/8-3/14	3/15-3/21		3/22-3/28
Access Support	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AFA	0	0	339	301	249	231	228	180	195	104	0	190	128	2145
Documents	0	54	81	53	84	89	65	85	84	100	55	74	100	924
Education	0	11	8	6	21	16	30	22	11	4	4	11	5	145
Library West	0	858	780	638	846	624	856	773	879	1026	359	773	8412	
Journalism	0	1	3	181	149	2	4	1	0	1	0	2	0	344
Latin American Coll.	0	96	101	87	93	109	119	113	106	116	77	108	120	1245
Maps	0	19	43	31	206	21	76	41	80	8	73	77	675	
Marston	0	187	455	507	756	962	818	433	524	345	234	622	757	6600
Music	0	56	71	323	278	194	203	133	264	3	87	346	1958	
Special Collections	0	23	105	0	96	133	52	92	74	84	163	45	73	940
Total	0	1305	1915	1875	2823	2465	2442	1943	2086	2048	895	1985	1606	####

Service Unit	April 2010				May 2010				June 2010				Total	
	3/29-4/4	4/5-4/11	4/12-4/18	4/19-4/25	4/26-5/2	5/3-5/9	5/10-5/16	5/17-5/23	5/24-5/30	5/31-6/6	6/7-6/13	6/14-6/20		6/21-6/27
Access Support	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AFA	144	88	224	144	75	0	46	64	147	126	47	66	6	1177
Documents	74	97	64	68	67	46	53	53	53	53	53	53	53	469
Education	16	29	22	8	11	0	16	4	2	11	11	11	11	119
Library West	1015	115	1119	898	657	555	500	575	418	493	543	543	543	6888
Journalism	3	4	3	6	4	0	3	3	2	4	5	4	0	41
Latin American Coll.	121	130	127	128	100	79	87	79	75	79	92	76	69	1242
Maps	177	96	34	3	46	29	232	280	2826	2826	2826	2826	2826	3723
Marston	546	577	477	894	374	100	314	510	304	466	466	466	466	4562
Music	145	173	156	83	53	12	34	30	22	22	22	22	22	708
Special Collections	163	165	71	117	97	59	104	128	83	80	80	80	80	1067
Total	2404	1474	2297	2349	1438	897	1152	1629	1341	4107	687	146	75	####